

Torque Converter Core Return Instructions

Customer Name:	
Phone Number:	
Email:	
Purchased From: <small>(If applicable)</small>	
Sales Number: <small>(Found in top-right corner of Pick List)</small>	
Mailing Address:	

1. Drain core until dry by placing it hub-side down, allowing fluid to empty. It usually takes 24 hours to drain a core.
2. Place rubber hub cap from Goerend converter on hub of core.
3. Place core hub-side up in the same heavy-duty box your converter was shipped in.
4. Use sufficient packaging material to protect core from damage during transit. You will be responsible for any damage to your core that occurs during transit, which may affect your core refund amount.
5. Please fill out form box to the left and place this paper inside box and securely seal box closures with tape.
7. Stick the return service label to the top of the box and deliver to local UPS location. Core is due within 45 days of delivery.



To receive the full core refund amount, your core must fulfill the below requirements. Failure to do so may result in deduction or cancellation of your core refund.



- Be the same type as purchased converter.
- Have no external or internal damage.

- Be an unmodified OEM converter.
- Have no rust or excessive corrosion.

- Have no fluid leakage.
- Be securely packaged in heavy-duty box.